

Data sheet



CMS4000 Database

The CMS 4000 Database is a software product which compliments the Tunstall emergency response system solution. CMS 4000 Database is used to record and manage data, providing users with the information they need to handle emergency calls quickly and efficiently.

Used in conjunction with the CMS 4000 call handling station, the CMS 4000 Database automatically provides users with relevant help by displaying special on-screen windows to guide them as they handle an emergency call. The user will see details of the type of alarm, resident's home environment and situation, and information to carry out the required actions, and inform the relevant contacts. An automatic history function documents all incoming calls with the reason for each call and the actions taken.

The CMS 4000 Database works in conjunction with one or two CMS 4000 call handling stations, and can also be implemented in a network of computers. This would, for example, allow calls to be handled by one user while another deals with the logging and management of the data without being disturbed.

Name	DOB	Note	Keyword 1	Keyword 2	Keyword 3	Keyword 4	Keyword 5
Jones, Fiona	17/08/1931	no	Heart	JapanCall	Key	Medicare	

Contact Type	Name	Note	Telephone
Sun/Daughter	Evans, Bob	no	877 554 3224, 877 776 4423

Features

- Database for residents, contacts and equipment information
- Automatic recording of call history, including call reasons and actions
- On screen listing of call history
- Multiple report printing (calls histories, residents, contacts, equipment)
- 4 operator access levels and password protected logon for operators
- A networking option allows the database to be accessed by a separate workstation across a network.

All the reassurance you need

Tunstall

Technical Details

Part Number: 75089044

Personal Computer Requirements Specification:

- Pentium, minimum. 2 GHz
- minimum. 10 GB Hard Drive
- CD - ROM drive
- COM1 and COM2 ports unused, (9 pin).
- 1 parallel port (or USB for printer)
- AGP graphics card
- Windows XP
- Mouse (PS/2 or USB), keyboard
- Reset key locked
- Colour monitor, 17"

Compatibility: Microsoft Operating System - Windows XP.

Product Package: The software is supplied on CD ROM and includes an electronic (PDF) User guide, and a software protection dongle.

Contact Details

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